

Report to Governance, Strategy and Resources Scrutiny Board

Corporate Performance Report 2024/25 Q4 (1st January to 31st March 2025)

Portfolio Holder (CPR):

Cllr Arooj Shah, Leader & Cabinet Member for Growth

Officer Contact (CPR):

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Overview Report Author (CPR):

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Reason for decision

Scrutiny of corporate performance aims to provide assurance that:

- services are aligned to corporate priorities and the needs of our residents (resident focus)
- our services are good, or are on track to good
- any services that are not on track, or have identified risks, are being supported or challenged to rectify this
- any demand indicators or resource pressures are being noted and service provision is being re-assessed accordingly
- the organisation has robust performance management processes in place.

Summary

The purpose of this report is to provide an overview of corporate performance against agreed service business plan measures for the relevant reporting quarter.

Recommendations

Scrutiny Board members are asked to:

- note the progress in implementing the business plan objectives
- celebrate areas of consistent good performance
- note the comments on progress
- consider areas for review (good or poor) that could produce learning for the organisation
- note the interconnection of these actions with ongoing activities in other portfolio and Scrutiny Board remits and key projects.

Appendix:

1. Resources CPR - Finance; Legal Services; Corporate Resources